



BANKS MEMORIALS

Registered Monumental Masons

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11 October 2011

To our valued customers,

We are moving the Papatoetoe showroom to our factory premises at
15 Onslow Ave, Papatoetoe.



Banks Memorials has been serving the local community for over 25 years from our shop on the corner of Puhinui and Wyllie Roads in Papatoetoe. Our lease on these premises expires on 4 November 2011 and we expected to have our lease renewed. Renewal was refused without an option to negotiate by the current landlord. He then sent a flyer to our competitors stating the shop had been used for the past many years by a monumental mason and would suit another Monumental Mason! Rather than offer us a new lease, the landlord invited all our competitors to make a bid for the premises! We would prefer to make a fresh start elsewhere rather than be held to ransom.

We will temporarily relocate our office/showroom to our factory premises at 15 Onslow Ave, Papatoetoe - not too far away. Our phone, fax, postal and email address will remain the same, as shown above. Our plan at present is to lease or build a factory/showroom in a nearby location.

We thank you for your past support and ask if you could please pass this information on to anyone that may benefit from our services. We remain committed to providing a high level of customer service from our temporary Papatoetoe location while we consider our next move.

We also have a showroom in Otahuhu if you wish to call in and see our consultant Sally there. Further information will be on our website www.memorials.co.nz, and please call if you have any queries/concerns. Again, we appreciate your support.

Yours sincerely

Greg, Dean Beatson and Team